



GAUTENG PROVINCE

EDUCATION
REPUBLIC OF SOUTH AFRICA

MEDIA STATEMENT

To: All Media

Att: News Editors

For immediate release

04 October 2019

GDE issues 102 971 offers of placement for Admissions 2020

The Gauteng Department of Education wishes to inform that to date has issued offers of placement to **102 971** applicants for the Online Admissions 2020. Of these, about **15 919** applicants have successfully accepted their offers of placement by logging on to www.gdeadmissions.gov.za.

It is concerning that; our Call Centre is inundated with calls from parents who have forgotten their login credentials. Some parents are bombarding schools with requests to accept offers on their behalf. While capacity and resources in the Call Centre has been enhanced to accommodate parents during this period, lines are clogged by parents who have lost or forgotten their login credentials.

It is important to note that the Department has stressed the importance of safe-keeping login credentials. This is a very important security feature that is specific to every parent.

The System makes provision for parents who have lost their username and password (login credentials) through the **“Forgotten password”** link. To further assist parents who have forgotten login credentials, a Step-by-Step Guideline is provided as follows:

- Log on to www.gdeadmissions.gov.za
- Click on login
- Click on forgot password
- Enter Parent ID or Passport number
- Click on recover account
- A token will be generated and sent to your registered cell number
- Re-enter Parent ID or Passport Number **and the Token that was generated and sent to your cell phone via sms**
- Enter Password
- Confirm Password
- Click Recover Account
- You will return to login screen to login with your new Password

Parents who have not yet received offers of placement are reminded that offers are NOT sent to ALL parents on the same day, as the Department is processing offers systematically in line with the order of application options outlined in the Admissions Regulations.

Parents who do not have access the internet, may visit the School or District Office where they will be assisted.

“An appeal is made to parents to remain calm if they have not yet received offers of placement as this process will conclude on 31 October 2019. Parents who have already received offers of placement must accept these within 7 days of receiving the sms for the placement offer. Finally, it is important to remember that the **capacity of each school** will determine the number of applicants that receive placement offers and the number of learners ultimately admitted to the school” said MEC Lesufi.

For queries, parents should call the GDE Call centre on 0800 000 789

For more information, contact the Gauteng Department of Education’s Spokesperson, Steve Mabona on 072 574 3860.

Issued by the Gauteng Department of Education

For media releases, speeches and news visit the Gauteng Provincial Government's portal at www.gauteng.gov.za